

To all Japan Post Bank Customers of non-Japanese Citizenship

■ You are required to present your Residence Card when opening an account or changing your name, address, or registered seal (*hanko*).

You are required to present your Residence Card so that we can check your nationality, status of residence, and period of stay in Japan.

Note: If your Residence Card has been updated, please present it at the time of the procedure.

Note: This does not apply to diplomats or others to whom a Residence Card has not been issued.

■ If the expiry date of your current period of stay is within three months after the day on which you apply to open an account, please apply after completion of the visa permit extension procedure.

If the day on which you apply to open an account is within three months before the expiry date of your current period of stay, you cannot open a new account.

If you plan to remain in Japan, please bring your new Residence Card for which the period of stay was updated, after completion of the visa permit extension procedure, to apply to open an account.

Note: If your period of stay as of when you entered Japan was set as three months or less and you were not issued a Residence Card, you cannot open an account at Japan Post Bank / Post Office.

Note: If the procedure to update your status of residence or extend your visa permit is under way, please bring your new Residence Card after renewal.

■ Please present your student ID card or employee ID card.

If your status of residence is “Student” or “Technical Intern Training,” you are required to present your student ID card or employee ID card in addition to your Residence Card when opening an account so that we can check that you are enrolled or employed and your status of work.

Note: We may contact your school or workplace to check that you are enrolled or employed.

■ Some time may be required before your account is opened.

When a non-Japanese citizen applies to open a bank account, time is required to perform the various checks necessitated by the relevant laws, and therefore in some cases it may not be possible to open an account on the day on which your application is received, but instead a passbook will be mailed to your residence at a later date. Also, in some cases we may decline to open an account, so we ask for your understanding.

■ Other points of attention

- If you have renewed your Residence Card, please bring your new Card to our counter immediately. If you do not, we may have to temporarily restrict transactions.
- We will make photocopies of ID documents that you submit.
- If you had been notified as a non-resident and have changed from a non-resident to a resident, please notify the counter immediately.
- If you return to your home country or leave Japan, please close your account.
- Never transfer or sell your account, passbook or cash card to others for the purpose of having them use it. It is illegal.